



## General Terms and Conditions of the Hapag-Lloyd Cruises Club

Every customer of Hapag-Lloyd Cruises can become a member of the Hapag-Lloyd Cruises Club, and by doing so he/she will automatically participate in the club's bonus miles program.

Membership commences after payment of the admission fee of € 170 per person and the issuing of the membership number by the Hapag-Lloyd Cruises Club. From the second calendar year on an annual fee of € 70 per person is due.

Bank details:

Commerzbank Hamburg; bank code: 200 800 00; account: 901 336 200; IBAN: DE31 2008 0000 0901 3362 00; BIC/SWIFT: DRESDEFF200, keyword: "HLC Club".

A personal bonus mile account will be maintained for every club member. The club membership number is also the number of the bonus mile account. You will be informed automatically whenever the status of your account changes. In addition, you will receive regular information about current special offers for using your bonus miles.

Bonus miles are not transferable to any other person and cannot be redeemed for cash. They will only be credited to the member who has actually accrued them. All special offers are awarded subject to availability only. Bonus miles will neither be credited for cruises for which Hapag-Lloyd Cruises does not act as the tour operator, nor for cruises at reduced or special rates, unless this is expressly stated in the respective offer. Moreover, no bonus miles can be collected for Private Jet Travel.

The acquired bonus miles will remain fully valid for five years. They will expire only if no further cruises are undertaken within this period.

Withdrawal from membership is possible only in writing and at the end of the year. After withdrawal, any collected bonus miles may still be used for cruises commencing within the next twelve months. The membership will expire if the annual fee is not paid. Club fees already paid will not be refunded.



Hapag-Lloyd Cruises reserves the right to amend the bonus miles program or to terminate it subject to a reasonable period of notice.

The member agrees to the storage of personal data and its use for internal purposes. Any taxes or other obligations incurred as a result of participation in the bonus miles program are the responsibility of the club member.