



Individual pre-cruise programme/post-cruise programme

Passengers: _____ Number of guests: _____
 _____ Age of children: _____
 _____ Booking number: _____
 _____ Cruise number: _____

Transfers:

Date	Route (e. g. airport – hotel or hotel – pier)	Luggage (no. of items)	Flight number	Arrival/departure time

Hotel: _____

Arrival: _____ Departure: _____
 Room type: Double room Single room Room category: _____
 Early Check-in: Yes No Meals: _____
 Late Check-out: Yes No

Tours during pre-cruise programme/post-cruise programme

Tour guide: Yes No

Passengers of limited mobility

What is your level of mobility? _____
 Wheelchair: Yes No Foldable: Yes No
 Dimensions: _____
 Van with ramp: Yes No

Use this booking form to submit your individual wishes to the Hapag-Lloyd Cruises Travel Concierge. The more details you provide, the more precisely we will be able to address your wishes.



One cruise – countless opportunities

Personalise your cruise with countless ideas and tips from the Travel Concierge team. Wherever in the world you are, a pre-cruise programme will allow you to gather unforgettable memories even before the cruise begins or complete your cruise in style with a post-cruise programme that adds to the experience. Go explore the cruise destinations on customised private tours. The travel experts look forward to helping you make your dreams come true both while planning your holiday as well as during your cruise.

Every offer is designed especially for you. The more details you provide via our forms for individual pre-/post-cruise programmes and individual shore activities, the more precisely we will be able to address your wishes.



With the following we would like to inform you about our (non-refundable) service fees:

Service	Handling fee
Individual shore activities; private tours; transfers	None
Individual pre-/post-cruise programmes (worldwide)	€ 100** per programme
Hotel accommodations only (worldwide)	€ 50** per port of call
Golf à la carte arrangements (tee time reservations) Golf equipment reservations	€ 50 per port of call/golf course € 30 plus golf equipment fees charged by the relevant airline
Rental car reservations*	€ 50 per port of call
Theatre, musical, opera tickets and tickets for tourists sites	€ 50 per event plus any handling fees charged by the ticketing provider
Restaurant reservations*	€ 50 per reservation

Please note:

Travel Concierge arrangements incl. any relevant fees as listed above are not included in the cruise price and will only be offered as an additional service to the booked cruise.

* Worldwide

** This handling fee will be charged when the offer is created and is non-refundable. Should you accept the offer, the fee will be deducted from the total price of the Travel Concierge service booked.